

Cancellation Policy:

Our patients are the most important part of our practice. This cancellation policy is put in place for our patients. Our appointments are reserved just for you. Related to this, we want you to understand that it is also a potential appointment for someone else who may have wanted that particular time.

CONSULTATIONS:

Our consultation fee is \$600 for a virtual consultation with Dr. Gerald Curatola and associate doctors. These fees are prepaid at the time of scheduling. Consultation fees are assessed annually.

If you miss your consultation appointment or if we are notified less than 48 hours of a cancellation / rescheduling before your consultation, you will be charged the consultation fee and it will be non-refundable. You will need to pay another consultation fee to reschedule your appointment. The consultation fee can be prepaid by contacting our office at 212.355.4777. Missed appointment/no-show fees cannot be used for any future appointments.

PROCEDURES:

- For any Hygiene appointment, we require a deposit of \$250 at time of scheduling. This will be applied to the cost of your visit, and the remaining balance will be due on the day of services.
- For any treatment under \$2500, if you choose to cancel your procedure for any reason less than seven (7) days before the day

of your procedure, a \$500 fee will remain non-refundable, but may be applied to a future procedure.

- For treatment above \$2500, if you cancel or reschedule your treatment or surgery less than seven (7) days before the day of the procedure, you will be charged fifty percent (50%) of the total cost of the procedure (non-refundable and cannot be applied to a future procedure).

The total cost of your procedure will be collected in full at the time of reserving your appointment. After your procedure, there are no refunds given. If you have any questions regarding our financial policy or refund policy, feel free to contact our Patient Care Coordinator or Office Manager. You may make a payment by contacting our office at 212.355.4777.

Missed appointment, broken appointment and no-show fees cannot be used for any future appointments.

FOLLOW-UP APPOINTMENTS:

Follow-up appointments are complimentary for your procedure(s). This time is reserved for you. Our missed appointment, broken appointment, and no-show fee for follow-ups is \$50. If you miss your follow-up appointment, you will be charged \$50 to reschedule, which will need to be prepaid by contacting our office at 212.355.4777. Missed appointment, broken appointment and no-show fees cannot be used for any future appointments.